



**(630) 677-0070**

**10:00AM-7:00PM**



**Tech Support Service for your IT needs in small and mid-sized businesses or home by IT Professionals with 22 years experience in the IT industry.**

**This is a fund raising tech-support drive to support the Distressed Children in Bangladesh and other parts of the world. Take the advantage of quality IT support at a very low cost. Every single dollar you spend on this drive will be contributed to support the distressed children's fund.** It's a Remote IT Support service on June 5, June 12 and 13. We will be receiving your calls for support over the phone and remote access to your PC, network or onsite support at a scheduled date. Please read a list of all the offered service types and price tags below.

**Services we are offering for distressed children fund raising weekends include:**

- Upgrade of your PC or network server – Any Windows platform
- Child Safety/ Parental control on PC - Windows OS ( Xp, Vista, 7 or servers)
- Hardware and Software issues – Windows XP, Vista, Win 7, Server2003, Server2008,
- Network, E-mail, mail server support - Exchange Server 5, 2003, 2007
- PC or Domain Installation issues - Any Windows OS or applications
- Troubleshooting your Software issue – Any Windows Application
- Tutoring how to maintain Server/ PC, increase speed.
- Virus/Spyware Removal /Protection, restore speed
- Your data Recovery, backup, restore – HD failure, Network Disaster recovery
- A 10 Page Web Site for your business - high quality design
- Train on Audio Visual Presentation and editing
- Help decide buying - PC/ laptop/ server/ camera/ servers/ backup/ VPN/
- All kind of data conversion - TIPS and conversion
- High quality graphics design for web, presentation.
- Disaster Recovery of your data on PC, server, network

**Call in advance to discover Q & A on your support issues:**

You can call, email in advance to discuss your issues before June 5, visit our site to make a payment using PayPal/ credit card. State your preferred time of day for your support call. Your proposed time slot for the day will be preserved for you. Your tech support personnel will be available to receive your calls during the hours between 10:00AM and 7:00PM on those days. Each dollar that you spend will be donated to support Distressed Children. Read more on Price Tag page.

**All service prices are tagged at a 1/4<sup>th</sup> of the price in IT support market.**



Please feel free to send me an email or call with your support request, issues/problems in detail before you buy the service tag. You can call me in any weekdays ( before June 5, 2010) between 6:00PM and 11:00PM to discuss on your IT issues [shaheen.salam@gmail.com](mailto:shaheen.salam@gmail.com). Read more detail at - <http://techdrive4children.salamstamp.com/>  
Support Hotline for June 5, 12, 13: 630-677-0070



**(630) 677-0070**

**10:00AM-7:00PM**



Chute Middle School Auditorium  
1400 Oakton Evanston, IL 60202

**Saturday June 19, 2010**  
**5:00PM-11:00PM**

### Price Tags for IT services.

Any service calls for phone and remote support on your PC or network or server or home network will cover up to 2 hours of support on same day. We can determine if your service request can be fulfilled in two hours. We will let you know during the 1st 10 minutes of the discovery on your support issue.

#### How we support you remotely:

We will walk you through to join a remote session with us to work on the problem, your PC/ server or network. If necessary, we can schedule a time to spend more time for your resolution at a later time.

**Exception:** Any critical issues related to server or business network systems may need more time and/ or onsite visit. We shall advice such arrangements within the first 20 minutes of the remote discovery on your service request call. You can decide to cancel the service call for a full refund or accept to a mutual agreement for extended support. In all cases, all service dollars that initiate during the 3 days of Tech Support drive for distressed children will go to the Distressed Children's fund.

#### Price tags for IT services:

**All PC related troubleshooting - \$25.00 ( Support 2 child for 1 month of health and education )**

**All Server and Business network issues - \$100.00 ( Supports 8 children for one month )**

**Any Home or small business wireless network setup issues - \$50.00**

**Any application software or hardware troubleshooting on PC - \$25.00**

**Any data recovery from PC dead hard drive/ disaster recovery - \$100.00**

**Troubleshooting on Server upgrade, mail system for business - \$300.00**

**Any tutorial or remote+phone training on Audio Visual Presentation - \$50.00**

**Any Web Site – upto 10 pages, with high quality graphic - \$100.00**

**No upgrade or installation of PC or Server, Network or Onsite service is offered. Please call to discuss for such operation.**

Please feel free to send me an email or call with your support request, issues/problems in detail before you buy the service tag. You can call me in any weekdays ( before June 5, 2010) between 6:00PM and 11:00PM to discuss on your IT issues [shaheen.salam@gmail.com](mailto:shaheen.salam@gmail.com). Read more detail at - <http://techdrive4children.salamstamp.com/>  
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